

# City Of Burkesville Municipal Water Works

## Residential Application for Service

### CUSTOMER BILLING INFORMATION:

Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Driver's License Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Spouse/Roommate Name (If Application will be in more than one name) \_\_\_\_\_

Driver's License Number \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Driver's License Number \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Please Provide Copy of Driver License or other form of identity verification when Applying for service.

### IF RENTING, NAME AND PHONE NUMBER OF LANDLORD: (Attach Applicable Lease/Rent Agreement)

Landlord Name: \_\_\_\_\_ Phone: \_\_\_\_\_

*The City of Burkesville Municipal Water Works is not responsible for any damage incurred as a result of requested connection or termination of service due to open faucets, broken water lines, etc. It is recommended that the Customer have a main line shut-off valve installed on the Customer side of the meter in order that the Customer may routinely or in an emergency turn service on or off. It is agreed that by submitting this Application for Service, the information contained herein is true and correct and the Applicant agrees to and shall comply with all City of Burkesville Muni Rules and Regulations as a utility Customer. I certify that in information provided on this application is accurate and true to the best of my knowledge. I have read and agree by the terms of the Burkesville Municipal water works utility policy.*

Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

Employee: \_\_\_\_\_ Date: \_\_\_\_\_

### OFFICE USE ONLY

Account #: \_\_\_\_\_ Water Deposit: \_\_\_\_\_ Paid By: \_\_\_\_\_ Ck \_\_\_\_\_ Cash \_\_\_\_\_

CITY OF BURKESVILLE MUNICIPAL WATERWORKS  
PO BOX 250  
214 UPPER RIVER STREET  
BURKESVILLE, KY 42717  
(270) 864-5391  
OFFICE HOURS: 7:30 A.M. – 4:00 P.M., MONDAY – FRIDAY

### TERMS OF SERVICE

Utility bills are mailed on the last day of the month. If you do not receive your bill by the 5<sup>th</sup> of the month, please call Burkesville Municipal Waterworks at (270) 864-5391 to obtain your balance. **Non-receipt of your bill is not an excuse for non-payment.**

Utility bills are due by the 12<sup>th</sup>. Any unpaid balance after that date will be accessed a 10% penalty.

Utility bills are delinquent and subject to disconnect if not paid within 10 days of the due date. **The last day to pay and the disconnect date will be printed on the disconnect notice.** The Utilities System does not allow extensions beyond the disconnect date. It is the customer's responsibility to make arrangements for payment.

Delinquent accounts must be paid in full before services will be reconnected and or reactivated. Accounts will be charged a reconnect fee of \$25.00. Utilities will not be reconnected after business hours except in the case of extreme emergency.

Utility customers can request an adjustment one time per year for water leaks or filling their pool (this adjustment is only done with sewer customers). The customer's bill will be adjusted to the average usage once the leak has been repaired.

Utility customers who feel their meter has been misread can request that it be reread. If the reading is found to be correct there will be a fee of \$10.00. There will not be a fee if the meter reading is incorrect.

Burkesville Municipal Waterworks shall have access to meters, service connections and other property owned by it and located on customer's premises for purposes of installation, maintenance, meter reading, operation, replacement or removal of its property at the time service is to be terminated.

Only employees of the Burkesville Municipal Waterworks are authorized to turn on or off services at the meter. If evidence of unauthorized service by illegal use or theft is discovered, services will be terminated and legal action may be taken.

The Utility expressly reserves the right to disconnect, confiscate unauthorized devices, and/or discontinue service or any other connection with or without notice where the Utility discovers, finds or is otherwise made aware of any such installation that poses a threat to the supply, public health or public safety. Supply- the Utility cannot guarantee uninterrupted service and will not be responsible for any claims arising out of the failure to deliver continuous service.

**For Trash Pickup Date Contact David McIntyre (270)459-0658 (6 Bag Limit -No Loose Trash) (NO Human Waste)**

\*\*\*This institution is an equal opportunity provider and employer.

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**The person completing this application for utility services will be responsible for payment of his or her account. No utilities account can be opened in another person's name. If it is discovered that you have provided false information on this application in order to obtain utility services, your services will be terminated immediately and legal action may be taken.**

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City of Burkesville  
214 Upper River Street  
P.O. Box 250  
Burkesville, KY 42717  
Phone: (270) 864-5391 Fax: (270) 864-1795

**RENTAL CONFIRMATION**

DATE: \_\_\_\_\_

\_\_\_\_\_ will be residing at my property  
(Name or names of individuals)

Located at \_\_\_\_\_

\_\_\_\_\_  
Property Owner's Signature

\_\_\_\_\_  
Property Owner's Phone Number

\_\_\_\_\_  
Property Owner's Name (Please Print)

Employee Signature: \_\_\_\_\_